



# Internet inappropriate content protocol (IICP)

**What to do if a child is exposed to inappropriate content whilst online, either deliberately or by accident. The following protocol should be enacted.**

- On discovering the issue the child in question should be spoken to with regards the nature of the incident, being mindful that children have various levels of disgust and understanding of what they have seen.
- The address of the internet page in question should be noted before the page is removed and the history of the web browser is erased. GTS can be then be notified so that the page is restricted by the Departments web filter system in the future.
- **If the child has deliberately viewed inappropriate content** then the schools behaviour policy should be followed with regard to the acceptable use agreement (AUP) having been broken. The nature of the action taken being appropriate to the seriousness of the incident.
- **If the child has accidentally viewed content** due to a failure in the web filtering system or otherwise, sensitivity should be applied to discover the impact of viewing such content.
- In both instances the parent of the child should be notified of the incident, explaining what happened and how the school will be proactive regarding the issue, especially in the case of a web filter failure.

Why...

